

Touch Tone Teller

Touch Tone Teller is a free service designed to offer you convenient 24/7 access to all your Community Source Federal Credit Union accounts. You're never out of touch, no matter what city or what time zone you are in.

Complete financial transactions like these over the phone:

- Transfer money from one account to another

- See if your payroll check was direct deposited
- Check your loan balances, make a payment
- Request an advance from your Line of Credit

Just follow the menu below, or listen to the instructions when you call Touch Tone Teller. In Bartlesville, Oklahoma, call 337-7661. Outside Bartlesville, call (800) 221-4913.

Touch Tone Teller

(918) 337-7661 or (800) 221-4913

24-hours a day, 7-days a week

If you haven't yet activated Touch Tone Teller, call the Credit Union for your access code. It's free!

Follow the menu below, or listen to the instructions when you call. You will need your Credit Union account number and your access code.

Here's a list of Share Code Numbers

- 01-Primary Savings
- 20-1st Sub-Share (Savings)
- 21-2nd Sub-Share (Savings)
- 22-3rd Sub-Share (Savings)
- 23-4th Sub-Share (Savings)
- 24-5th Sub-Share (Savings)
- 25-6th Sub-Share (Savings)
- 26-7th Sub-Share (Savings)
- 27-8th Sub-Share (Savings)
- 28-9th Sub-Share (Savings)
- 36-IRA Share
- 40-Checking
- 48-Performance Fund
- 49-2nd Performance Fund

Follow the instructions in this guide for the specific transaction(s) you are making, or listen to the instructions when you call.

You will be in the Menu Mode when you call Touch Tone Teller. To switch to Expert Mode, enter 72; then press 3 and you will automatically be changed to Expert Mode.

Touch Tone Teller Tips

- To end call, press *
- To return to previous menu, press #
- Dollar entry, no punctuation: \$14.25 = 1425
- Touch Tone Teller times out after ten minutes
- "Share Account" is any deposit account

Touch Tone Teller Menu/Beginner Mode (Prompted System)

Balance Inquiries Press 1 Followed by

| | |
|------------------------------|---|
| Open Share List | 1 |
| Open Loan List | 2 |
| Savings Balance | 3 |
| Checking Balance | 4 |
| Performance Fund Balance | 5 |
| Loan Balance | 6 |
| Visa Credit Card Information | 7 |
| Mortgage Loan Information | 8 |

History Inquiries Press 2 Followed by

| | |
|----------------------|---|
| Last Deposit | 1 |
| Last Payroll Deposit | 2 |
| Share History | 3 |
| Loan History | 4 |
| Deposit History | 5 |

Recent Transaction Activity Press 6 Followed by

| | |
|----------------------|---|
| Checking History | 1 |
| ATM History | 2 |
| ACH History | 3 |
| Payroll History | 4 |
| Loan Payment History | 5 |

Withdrawals by Check Press 3 Followed by

| | |
|---------------------|---|
| Savings Withdrawal | 1 |
| Checking Withdrawal | 2 |
| Loan Advance | 3 |

Transfers Press 4 Followed by

| | |
|---|---|
| Share to Share | 1 |
| Press 1 to transfer within your account | |
| Press 2 to transfer to another member's account | |
| Loan to Share | 2 |
| Share to Loan | 3 |
| To Make a Mortgage Payment | 4 |
| Share to VISA | 5 |

Checking Information Press 5 Followed by

| | |
|----------------------------|---|
| Checking Balance | 1 |
| Check Number Inquiry | 2 |
| Check History | 3 |
| Check Stop Payment | 4 |
| Check Number Range Inquiry | 5 |

Loan Information Press 6 Followed by

| | |
|----------------------|---|
| Loan Balance | 1 |
| Open Loan List | 2 |
| Loan Payment Inquiry | 3 |
| Loan Payment History | 4 |
| Loan Payoff Amount | 5 |
| Loan Advance Total | 6 |

Additional Information Press 7 Followed by

| | |
|-------------------------|---|
| Year to Date Info | 1 |
| IRA Contributions | 1 |
| Dividends | 2 |
| Interest | 3 |
| Change Call Preferences | 2 |
| Change Access Code | 1 |
| Change Language | 2 |
| Change to Expert Mode | 3 |
| Change Account | 3 |